



## Revenue cycle integration

# Simplify electronic claims and payment services

The Provider Complete solution from Optum gives providers access to the largest financial and administrative network in the U.S. health care system. Providers save time and money, with one application that allows them to:

- Schedule appointments
- Check eligibility
- Submit and track claims
- Receive electronic remittance advice
- Send patient statements

Our innovative reporting and analytics tools give complete visibility and tracking from claim submission through payment, so your providers can see where their revenue is anytime during the claim lifecycle. All this is backed by 24/7 service and support tools.

The deep integration between your system and Optum empowers effortless scheduling of tasks within your application to enable your providers to manage day-to-day batch eligibility, claims and remits.

# Optum

## Reduce costs and increase cash flow



### Provider Complete

Gain direct access to experts and full-service support. Our solution handles provider enrollment and performs first-level support directly with your providers, delivering the fastest path to resolution.



### Eligibility and benefits verification

Our extensive payer network applications connect providers to payers directly to verify patient eligibility before services are rendered, eliminating wasted time and simplifying workflow. Insurance eligibility with a payer can be checked for all patients for a specified time period, or a provider can check appointments in real time.



### Electronic claim submission

Providers can automatically submit claims electronically from your application. Optum compiles claim information during processing and presents it in an easy-to-use application for tracking through the adjudication process. End-to-end transparency and claim status tracking enables providers to easily identify claim rejection trends with up to 15 months of historical data. Dashboard views give visibility into the overall health of the provider's claim activity. Use the mobile application to identify trends or potential issues at any time.



### Electronic remittance advice

Optum connects to hundreds of payers and can filter electronic remittance advice transactions into your system in standardized formats. This automation improves the consistency of cash flow, while saving time and more effectively using practice resources by electronically posting payments directly into patient accounts.



### Patient statements

Our statements and invoices are designed to cut processing costs by shortening the time it takes to get a statement from the provider to their patient.



When it's easier for patients to pay their bills, physicians are more likely to collect their full amount, while helping patients reduce their debt.

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[See how](#) **Provider Complete** can help you simplify electronic claims and payment services



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